

455 E. Lincoln St | Nappanee, IN 46550 | 574-773-4141 | www.coppesnapanee.com

## **LIMITED LIFETIME WARRANTY**

You are now the owner of the finest cabinetry produced anywhere and manufactured by the longest continuously operating Cabinet maker in the United States.

- <u>Coverage</u>: Coppes Napanee, 455 E. Lincoln St., Nappanee, IN 46550, warrants this Coppes Napanee cabinetry
  to be free from defects in material and workmanship under normal use and care. This is a lifetime limited warranty
  to the original consumer/purchaser. This warranty to shall not extend to any subsequent transferee and shall
  expire upon the first such transfer from the original consumer/purchaser. It is imperative that the name of the
  customer and the address appears on the original order received at Coppes Napanee Co.
- 2. Exclusions and Limitations: This warranty extends only to the repair or replacement, at the option of Coppes Napanee, of the defective product. Damage due to improper installation, alteration, excessive moisture conditions, misuse, or abuse is specifically excluded from coverage. Also excluded are any and all consequential and incidental damages, including loss of use, inconvenience and damage to personal property. This warranty is null and void in cases of fire or flood. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you.

Any products not manufactured by Coppes Napanee, are not covered by the terms of this limited lifetime warranty, even though they were purchased in conjunction with Coppes Napanee cabinetry. Any claims or complaints arising from the malfunction or defect of such noncovered products should be directed to the individual manufacturer thereof, though its local distributor or dealer.

Due to the nature of some door styles, shrinkage and expansion cannot be warranted against. Ask your dealer for details.

- 3. Warranty Claim Procedures: The procedure for a claim under this warranty is as follows:
  - First contact the independent dealer from whom you purchased your cabinetry within five (5) days of discovery of any defect.
  - b. Direct your complaint to the dealer in writing, include your factory order number, describe in detail the nature of the defect, provide any photos to help detail the damage claim, and include your contact information.
  - If your dealer is unavailable or is unable to remedy the defect, contact Coppes Napanee, 455 E Lincoln St., Nappanee, IN 46550, ATTN: Warranty Dept. and provide the information requested in paragraph (b) above.
- 4. <u>Additional Rights</u>: Coppes Napanee, does not authorize any dealer or any other person to change or enlarge the foregoing limited lifetime warranty, nor does it authorize any other person to assume for it additional liabilities arising from the sale of its cabinetry.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

| Homeowner Name:              | Phone:                 |            |
|------------------------------|------------------------|------------|
| Address:                     | Original Order Number: |            |
| Coppes Napanee – Wesley Mast |                        | President. |